

Nvidia Recalls Shield AC Wall Adapter

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Nvidia starts a voluntary recall program for Shield tablet and Shield TV AC power adapters in mainland Europe-- the result of a fault in the two-prong European plug head connected to the power brick.



According to the company, the plug head can break, causing a "risk of electric shock." As a result, Nvidia urges customers to immediately stop using the recalled European plug heads and contact NVIDIA for a free replacement."

A press release from the US Consumer Product Safety Commission (CPSC) states the issue affects nearly 7000 units, and so far Nvidia has received 9 reports of European plug heads breaking. The figure includes 6 customers who ended up receiving an electric shock as a result.

Not all Euro plug adapters need to be recalled-- the exchange covers European Shield tablets and Shield TVs shipped between July 2014 and May 2017, and Nvidia provides a guide for customers who need to determine whether they need to change their plug or not.

Getting a replacement adapter can be done from the link below.

Go [Nvidia Shield Adapter European Plug Head Recall Program](#)